B2C Service Agent Browser User Interface September 28, 2023 Release

Description
Chat
An issue that caused the Interaction workspace to disregard product-category linking has been resolved.
An issue that caused the category field on the Interaction workspace to show all categories has been resolved.
An enhancement was made for Agents that handle chats in the Browser UI, they can now adjust the font & colors within the agent chat panel.
An enhancement was made for Agents that handle chats in the Browser UI and use Guided Assistance, they can now automatically include the available answer options into the chat session.
An enhancement was made for Agents that handle chats in the Browser UI and use Guided Assistance, they can now add a unique Guided Assistance question into the chat session.
An enhancement was made for Agents handling chats in the Browser UI, now the Chat Panel is automatically closed when the last chat is terminated.
Knowledge Advanced
An issue that caused the Unsubscribe link to throw an error as been resolved.
An issue that caused the Document link to customer portal not being created correctly has been resolved.
Knowledge Foundation
Limit by Profile Interface option is now supported in browser UI.
Workspaces/Workflow
An issue that caused the incident workspace to display the preferences workspace has been resolved.